

Empathy, care and understanding

Great Glen Newsletter

Great Glen Crematorium Newsletter

Autumn 2017

Welcome to our very first newsletter from Great Glen Crematorium and what we hope will be a great way to keep you up to date with exciting developments in our service.

It also gives us a opportunity to say a huge 'thank you' to all those who have supported us in the first six months of this journey. We hope that the working relationships we enjoy with you will continue long into the future.

A huge help in our development is the feedback we receive from you as our valued clients and we warmly welcome all of your comments. Please let us know how we are doing and if you feel that there is anything that can be improved.

Our aim is to offer a consistently exceptional standard of service to our Funeral colleagues and to all who are bereaved.



The very comfortable waiting room



The beautiful Chapel at Great Glen

VISUAL TRIBUTES

Are a poignant and emotional addition to a Funeral service.

We have developed a guide to assist you with all types of tribute. Please call for a copy!



FACILITIES AT A GLANCE

Beautifully appointed Chapel, fitted to the highest specification with dual aspect picture windows, air conditioning, Wesley media audio and visual system and organ.

Seating for 108, vast additional standing capacity.

Very large parking capacity with disabled provision and coach bays.

Large covered area for floral tributes and post-service gathering, enjoying stunning views over the landscape.

A comfortable large waiting room and excellent washroom provision.

Highly experienced staff in attendance to discreetly assist however required.

Respectful and sensitive service for every faith group.

Flexible, friendly and welcoming service, dedicated to serving the needs of Funeral Directors and the bereaved to an exceptionally high standard.

Stunning and meticulously maintained grounds.

OUR GROUNDS

We are fortunate to have over 30 acres of grounds at Great Glen and will shortly be developing memorial gardens and a dedicated scattering area.

This work is scheduled to start in September and we are looking forward to offering families the option of laying their loved one to rest and commemorating them in this very special place.

FACEBOOK

Social media has proved to be an excellent way of humanising the bereavement sector, giving information and presenting choices to the public, whilst demystifying what can be an austere and frankly frightening process.

We believe that handled sensitively and carefully, social media can be a valuable asset to our sector.

We are pleased to announce the launch of our Facebook page where we will share updates on developments to our site, particularly during this exciting period, news and lots of photos.

Follow us at great glen crematorium.



FORTHCOMING SERVICE OF DEDICATION

We are delighted to invite all of our Funeral colleagues, civic dignitaries, faith leaders and representatives of our industries professional bodies to a Service of Dedication at Great Glen Crematorium on Thursday 5th October at 11.00am.

The service will be led by the Bishop of Leicester, the Rt. Rev. Martyn Snow and will feature contributions from all of the faith groups we are privileged to care for, and from local secular celebrants.



Refreshments will be served both on arrival and following the service and we hope that your busy schedules will allow you to join us.

Our Managing Director, Richard Evans and Regional Manager, Tori Nethercott will also be on hand and are looking forward to catching up with you all.

It would be very much appreciated if you could RSVP by 22nd September with numbers attending and any special dietary requirements we should be aware of.



CONVENIENTLY SITUATED

Great Glen is situated in the beautiful Leicestershire countryside but is conveniently close to the City.

Pop in for a cuppa– we're closer than you think!

We are just;

11 minutes from Leicester Racecourse.

13 minutes from Foston Road, Countesthorpe.

16 minutes from Gwendolen Road.

24 minutes from Lutterworth.

29 minutes from the Hobby Horse roundabout.

HOLDING IMAGES

The large digital display screen in our Chapel can be programmed to show any image, whether a religious picture, a landscape or a single photograph of the deceased. We hold a library of images and are happy to source and add a unique image for your service, providing we have plenty of notice.



MEMORIAL OPTIONS



Our regular visitors will have noted the arrival of some sample memorials last month, which are conveniently sited near to the office.

We also have our new

memorial brochures in stock for families to browse in readiness for the imminent development of the memorial gardens

Options range from traditional granite mini graves with kerbs through rustic natural memorials, contemporary memorials, including bird baths and benches to a range of living memorials, including trees and family gardens.

Please let us know if you would like a brochure.

PUBLIC OPEN DAY

All Westerleigh sites have an open door policy. We warmly welcome visitors at any time and are always happy to show them 'behind the scenes' and explain the process of Cremation. We find that visitors always leave happier, our staff having debunked many of the common urban myths surrounding death, Cremation and the processing of Ashes.

On Sunday 15th October we will hold our first public open day from 10.00am –2.00pm where we will welcome all to an informal event, including tours of the site, information on all aspects of Funerals and the vast array of choices available and the opportunity to enjoy coffee and cake!

We will also be raising awareness of and presenting a donation to our nominated charity for 2017, The Laura Centre. www.thelauracentre.org.uk

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